



Alternative Provision Service

(Encompassing the 3 PRU Bases, Launchpad Tuition, and Launchpad Alternative)

PRIVACY NOTICE RELATING TO VISITOR INFORMATION

What is the purpose of this Notice?

This is the Privacy Notice of PACE and Launchpad (“the Schools”) which is intended to provide you with information about how and why we process your personal information. It is also intended to provide you with other information which is required under the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 (DPA). The GDPR and DPA contain the key laws relating to data protection.

It is important to the Schools, and a legal requirement, that we are transparent about how we process your personal information. As schools that processes personal information, we are known as a “data controller”. This means that we collect and use personal information for specified purposes which this Privacy Notice has been designed to tell you about.

The Data Protection Officer

The Schools have an appointed Data Protection Officer (DPO), HY Education, who can be contacted by telephone on 0161 543 8884. The DPO is responsible for supporting and advising the Schools in relation to data protection issues and you can contact the DPO should you wish to discuss any issues or concerns that you have about data protection.

How do we use visitor’s data?

We do not receive any visitor data from third parties, all information is received from the individuals upon their arrival at the Schools.

If you are visiting the Schools, you will be required to sign in at reception and show some ID to reception staff if you are not known to them.

We collect your information to;

- safeguard all children and staff both during and outside of school hours when they are on our site
- ensure that all children and staff learn and work in an environment where they are safe and free from harm
- issue visitor passes
- keep a log of visitors in the building

The categories of visitor information we collect may include;

Name, organisation, image, vehicle registration, DBS information

How long will we hold your information for?

We will hold personal information for a period of time specified within our retention policy. For more information, please contact the Safeguarding & Pastoral Manager or our DPO.

Who do we share visitor data with?

We do not routinely share this information with any external organisations or third parties.

There may be circumstances in which we may lawfully share your data with third parties where, for example, we are required to do so by law, by court order, or to prevent fraud or other crimes. Where we share data, however, we shall do so in accordance with applicable data protection laws.

We will not give information about you to anyone outside of the Schools without your consent unless the law permits it.

Requesting access to your personal data

Under data protection legislation, you have the right to request access to personal information that we hold about you. To make a request for your personal information please contact the Safeguarding & Pastoral Manager by email at alternativeprovision@sthelens.gov.uk or in writing at Alternative Provision 4th Floor The Beacon Building, College Street, St Helens, Merseyside WA10 1TF.

You also have the right to:

- Object to processing of personal data that is likely to cause, or is causing, damage or distress;
- Prevent processing for the purpose of direct marketing;
- Object to decisions being taken by automated means;
- In certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and
- Claim compensation for damages caused by a breach of the Data Protection Regulations.

Complaints and further information

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact the Safeguarding & Pastoral Manager or our Data Protection Officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer whose details can be found above.